HISTORY TAKING AND PHYSICAL EXAMINATION STATION

Communication Skills

- 1. Uses helpful non-verbal communication (looks patient in the eyes, smiles, positions his/herself at eye level with the patient, shakes patient's hand, doesn't cross her/his arms..)
- 2. Asks open questions (e.g., "Can you describe the pain to me?")
- 3. Shows interest and reflects back (nods during the conversation, repeats patient's words)
- 4. Empathises (shows concern for patient, offers support)
- 5. Uses suitable, lay language (avoids medical terms and complicated words)

History Taking Skills

- 1. Introduces him/herself, check's the patient's full name, age
- 2. Asks the patient why they've come today (presenting complaint).
- 3. Asks about the history of the presenting complaint (using SOCRATES, if appropriate)
- 4. Asks about past history, including medication, allergies and reproductive history (in women).
- 5. Asks about social history and family history.

Physical Examination Skills

- 1. Explains what the examination will involve; obtains the patient's consent; offers a chaperone and washes hands before the examination.
- 2. Assesses the patient's hands (colour, warmth, turgor, nails, capillary return, muscle tone, palmar creases, contractures, pulse)
- 3. Examines the patient's head and neck
- 4. Chest wall/abdominal wall (inspection, palpation,
- 5. Chest wall/abdominal wall (percussion, auscultation)

For cardio scenario

- Hands: As above plus BP
- Face: upper eyelids for xanthelasma, lower eyelids for pallor; tongue for central cyanosis
- Neck: carotids (palpation and auscultation)
- Chest: inspection for scars, rashes, deformities; palpation of apex and chest wall for tenderness; auscultation of heart sounds and base of lungs
- Peripheral pulses and ankles (should mention but not expected to do)

For respiratory scenario

- Hands: as above but instead of BP they should count respirations
- Face: eyes for pallor, tap sinuses, check nostrils, tragus, pharynx, tonsils, tongue, floor of mouth
- Neck: lymph nodes, trachea, thyroid
- Chest: inspection for shape of thorax, breathing, scars, rashes; palpation of chest wall for tenderness and symmetrical expansion; percussion (ant. and post.); auscultation ant. and posterior)

For abdominal scenario

- Hands: as above plus flapping tremor and palmar erythema
- Face: eyes for jaundice, xanthelasma, pallor of lower eyelids; mouth for breath, dentition, tongue, parotid
- Neck: lymph nodes
- Abdomen: inspection for distension, scars, rashes, blood vessels; superficial palpation in a clockwise direction or furthest away from the pain, deep palpation to determine any masses, percussion, auscultation
- Inguinal and rectal examination (say, not do)

Grading

Maximum of 15 points (5 points communication skills, 5 points history taking, 5 points physical examination)

- 8-9 points = 2
- 10-11 points = 3
- 12-13 points = 4
- 14-15 points = 5